YASC in Puerto Rico 2023 Terms and Conditions

MOBILITY AND FITNESS TO TRAVEL: The right is retained to decline to accept or to retain any person as a member of this trip who, in the opinion of the Yale Alumni Service Corps ("YASC"), as part of the Yale Alumni Association ("YAA") and Yale University ("Yale"), is unfit for travel or whose physical or mental condition may constitute a danger to themselves or to others on the trip. Passengers requiring special assistance must be accompanied by someone who is fit and able to assist them, and who will be totally responsible for providing all required assistance. The program in Puerto Rico is not accessible by wheelchair due to the need to access the communities by boat and stairs from the docking spots.

CANCELLATION: YASC/YAA and our ground partners must strictly adhere to cancellation policies to offset costs incurred prior to the commencement of The Program, which may include but are not limited to: advance payments; communication expenses; development/promotional expenses; and loss of time that might have permitted resale of reserved space. All cancellations must be made in writing to YASC/YAA and are subject to non-refundable payments as stated in the program registration and website.

PAYMENT SCHEDULE: Your registration will not be complete until we have received your deposit of \$500 per person. Deposit payments are fully refundable until December 1, 2022. Final payment is due on December 1, 2022. Please be aware that after December 1, 2022, all program payments are non-refundable! Substitution of registration with another person is not allowed. *Note that the price of \$2,750 per person (based on double room occupancy) is based on registration of a minimum of 50 Yale volunteers. Final price is subject to an increase if fewer volunteers register for the program. You will have an option to opt out by December 1, 2022 if you prefer not to pay the higher price.

HEALTH: All participants must be in good health. We expect each participant to be able to act and move independently for the duration of the program.

COVID RELATED REQUIREMENTS: Yale Alumni Service Corps ("YASC"), as part of the Yale Alumni Association ("YAA"), will follow the requirements of Yale University and of the country we are visiting, as regards to health policy related to COVID, vaccinations, and other medical issues. Because these policies are changing relatively rapidly, we will provide the information approximately one month prior to departure and update it as necessary prior to departure. If you would like to know the policy at any given point, feel free to visit the Yale website to find the University's policy.

INSURANCE: YASC/YAA provides basic emergency medical evacuation coverage for all US-based participants. Participants are strongly encouraged to purchase an additional travel insurance policy that includes trip cancellation coverage from a reputable vendor. Yale does not recommend a particular insurance product or vendor, and travelers are free to purchase the insurance of their choice. There is usually a short window of time (7-21 days from the first payment date) when travel insurance must be purchased and will allow for certain provisions

(such as pre-existing conditions). If coverage for medical conditions, trip cancellation and other unexpected life events is important to you, please do not wait to purchase insurance.

CHANGES IN ITINERARY AND COSTS: The itinerary is subject to change at the discretion of YASC/YAA and our ground partners.

RESPONSIBILITY CLAUSE: The participation of YASC/YAA is limited to promotional sponsorship of the program and project organization as described in the registration and website for this Program. YASC/YAA acts only as an agent for the participant with respect to transportation, accommodations, and all other services, relating to The Program. YASC/YAA, and/or their agents assume no responsibility or liability for any act, error, or omission, or for any injury, loss, accident, delay, or irregularity which may be occasioned by reason of any defect in any aircraft, ship, train, bus, or other carrier, or through neglect or default of any subcontractor or other third party, which may be used wholly or in part in the performance of their duty to the participants of The Program. Nor will YASC/YAA and/or their agents be responsible for loss, injury, damages, or expenses to persons or property, due to illness, weather, strikes, local laws, hostilities, wars, terrorist acts, acts of nature, or other such causes in connection with The Program or anything beyond their reasonable control. YASC/YAA is not responsible for transportation or other program delays and changes, nor additional expenses or loss of time that may be incurred. In the event it becomes necessary or advisable for the comfort or well-being of the participants, or for any reason whatsoever, to alter the itinerary at any time, without notice to the participants, such alterations will be made without penalty to YASC/YAA. Additional expenses, if any, shall be borne by the participants. Baggage and personal effects are the sole responsibility of the participant at all times. YASC/YAA reserve the right to accept or decline any person as a participant at any time, or to require any participant to withdraw from The Program at their own expense when such an action is determined by YASC/YAA to be in the best interest of the participant's health and safety, or the general welfare of the other participants.